



Sustainability Report 2019

For a Decent Sustainable Life.

This report has been prepared in accordance with The Global Reporting Initiative standards GRI and the Global Sustainable Development Goals (SDGs).

Turkey - Istanbul

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Key Definitions and Related Terms



Sustainable Development/ Sustainability:

development that meets the needs of the present without compromising the ability of future generations to meet their own needs. Sustainable development encompasses three dimensions: economic, environmental and social.

Stakeholders:

Entity or individual that can reasonably be expected to be significantly affected by the reporting organization's activities, products and services, or whose actions can reasonably be expected to affect the ability of the organization to successfully implement its strategies and achieve its objectives.

Sustainable Development Goals (SDGs):

A collection of 17 global goals were adopted by all United Nations Member States in 2015 as a universal call to action to end poverty, protect the planet and ensure that all people enjoy peace and prosperity by 2030. That development must balance social, economic and environmental sustainability.

Material Topic:

topic that reflects a reporting organization's significant economic, environmental and social impacts; or that substantively influences the assessments and decisions of stakeholders.

Impact:

In the GRI Standards, unless otherwise stated, 'impact' refers to the effect an organization has on the economy, the environment, and/or society, which in turn can indicate its contribution (positive or negative) to sustainable development.

The Global Reporting Initiative Standards (GRI):

The GRI Standards represent global best practice in sustainability reporting. They are designed to be used as a set by any organization that wants to report about its impacts, and how it contributes towards sustainable development.

Management Approach Disclosure:

Narrative description about how an organization manages its material topics and their related impacts. Note: Disclosures about an organization's management approach also provide context for the information reported using topic-specific Standards.

Materiality Matrix:

A priority matrix is a methodological tool with various dimensions that help organizations in strategic planning, managing risks, and preparing operational plans to share most prioritized issues that different stakeholders consider relevant. In addition, it is used to assess annual and yearly reports.

Statement of Board of Directors



"Gaza Strip would be unlivable in 2020", this was the most striking phrase in a former report issued by the United Nations, which warned from the bad living situation in Gaza Strip due to the continuous Israeli blockade for more than 13 years, without any sign of hope to break up or even mitigate this oppressive blockade. Due to the aggravating siege, all life sectors in Gaza suffers from a complete paralysis, patient do not receive proper treatment which caused several deaths according to the estimations of the Ministry of Health. Moreover, there is a severe deficiency in drugs and medicine in hospitals simultaneous to the increased number of injuries from the constant Gaza border protests and the several constant attacks on the Gaza Strip during 2019. The year of 2019 is classified as the worst year in relation to economy, which in return increased unemployment rates reaching its highest of 52%, while 80% of economic companies had closed, exportation have been also completely closed. Taking in account the slow restoration of buildings and civilian infrastructure, in addition to the unfulfilled promises of donors to construct and restore Gaza Strip. All the above reasons and yet more have led to constrained and aggravating blockade forcefully imposed upon the Gaza Strip.



Statement of Board of Directors



All these events have enormously aggravated the tragic humanitarian situation in Gaza Strip. The number of people living under poverty line have increased to reach 53%. Finance and relief projects of local or international institutions is consistently declining, which highly affects the citizens of Gaza. Considering the above reasons, Gazze Destek Association had implemented a number of solutions and humanitarian interventions that belong mostly to the developmental sector to contribute in activating the economic movements and to reserve the dignity of the poor through more sustainable projects such as: small enterprises, restoration and furnishing poor houses that are inadequate for human habitation, the project of the productive dunum to help poor farmers, supporting university students, providing treatments and medical equipment for poor patients, providing solar energy to light poor houses... etc. Which positively improved some of the hard conditions and drew a smile on poor families' faces.

With such improvement in the developmental projects intended to improve the life of the poor and humble families we extend our thanks and appreciations to all donors and donor institutions, our local partners and staffs of Gazze Destek in their locations, who worked earnestly to bring happiness to the hearts of poor and vulnerable people, aiming to change the hard humanitarian situation in Gaza strip.

About This Report

This is the third voluntary sustainability report prepared and published by Gazze Destek Aassociation, issued due to the instructions of Board of Directors in line with our commitment to enhance and reinforce sustainability, emphasis to all stakeholders that we are compiled to transparency, adhering to disclose the association's performance in all sustainability's various sectors. Therefore, the association had implemented sustainable management strategy in all its three main sectors: social, economic and environmental. In addition, the association is pursuing global accreditation to enhance the quality and credibility of its sustainability report.

The authors of this report implemented a specific scientific strategy based on integrated coordination between the international humanitarian laws, Sustainable Development Goals (SDGs), National Developmental Plan, and The Global Reporting initiative standards (GRI), which in return maximizes the quantity of beneficiaries of this report. Noting that all stakeholders' priorities are covered within this report. Moreover, the report measures sustainability indicators in both, the internal and external operations of the association. The numbers and data relating to the humanitarian situation in Gaza mentioned in this report are based on "The Humanitarian Situation Report for Gaza Strip 2018". In addition, this report applies the accrual basis as an accounting basis implemented on all financial records mentioned in this report.

About This Report

This report has been prepared in accordance with sustainability reporting standard disclosures, the Global Reporting Initiative standards (GRI): Core option, The GRI guideline table can be found in index (1) of this report, which covers the period between 1 January to 31 December 2019.

The sustainability report of Gazze Destek Association 2019 was internally audited by all competent committees and by all administrative levels in Gazze Destek. Board of Directors had verified this report. Gazze Destek Association gladly welcomes all concerned stakeholders and readers to come forward and share their perspectives and notes concerning this report and our commitment to sustainability, via GDD E-mail.



info@gazzedestek.org



About Gazze Destek Association

Based on the recommendations of the International Forum in support of Gaza following the Israeli aggression on the Gaza Strip in the summer of 2014, and as a result of the continued suffering of the two million Palestinians living under siege since 2006, and because Palestinian issue have a great importance to the Turkish community, especially the Gaza Strip, and the support on an ongoing basis of humanitarian initiatives to alleviate this suffering, For all the above reasons, a group of experts and humanitarian workers were engaged in Turkey to establish the Gazze Destek Association (GDD) in Istanbul, (registration No. 34-209-183) to coordinate the efforts of all the donors to actively contribute in meeting humanitarian and development needs of the Gaza Strip. Gazze Destek Association held various international conferences and partnerships with donor institutions, serving thousands of beneficiaries.

Our Vision

Gazze Destek Association GDD is a leading humanitarian organization working to improve the quality of human life in the Gaza Strip.

Our Message

Gazze Destek Association GDD is a Turkish association that aims to contribute effectively to meet the humanitarian and development needs of the Palestinian community in the Gaza Strip based on scientific basis through humanitarian interventions in accordance with the global Sustainable Development Goals (SDGs), which promote transparency, integrity and accountability. GDD will also adhere to international and local laws regarding humanitarian action.

About Gazze Destek Association

Our Values



Empowering



Promoting human empowerment by fostering self-reliance.

Justice



Adoption of fair standards in humanitarian assistance, regardless of color, race, belief or affiliation

Professionally



Adoption of professional and innovation as the basis for all our projects to maximize the impact of our services on the community.

Collaboration



Joint work promotes coordination and integration between the parties and maximizes the usage of resources.



About Gazze Destek Association



Our Goals



Contributing in the establishment of Sustainable Development Goals (SDGs).

Effective contribution in the provision of humanitarian and development needs of the Gaza Strip.

Contribute to the coordination and integration of humanitarian and development efforts for Gaza Strip.

Improve the performance of humanitarian associations in the Gaza Strip, including maximizing the impact of funding.

Geographical Distribution of Beneficiaries

The lists of beneficiaries are selected in coordination with the competent ministry and partner associations in accordance with the humanitarian charter, Sphere standards, code of conduct, and the population density of Gaza's five provinces. The percentage of the beneficiaries are:

%16.36

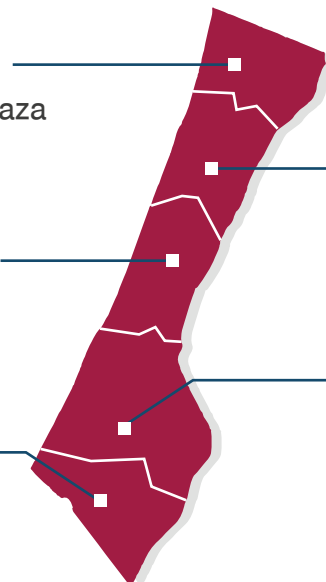
of beneficiaries from northern Gaza province

%14.07

from the center province

%12.48

from Rafah province



%37.62

of beneficiaries from Gaza province

%19.47

from Khan Younis province

The Capacity of The Association



A group of humanitarian activists collaborated to provide and support the beneficiaries:



As demonstrated in the financial statement of the fiscal year ended on **31/12/2019**, the total revenues of 2019 reached **(9,126,143\$)** whereas the total expenditure reached **(9.126,143\$)**. In addition, as demonstrated in the annual report of achievements of Gazze Destek for 2019, the total number of beneficiaries from the association's projects and activities reached **(778,542)** beneficiaries, The report also documents **(375)** implemented projects of the association's programs and interventions in the three main sectors: Social, Economic, Environmental.

Legal Framework



Board of Directors renews the association's commitment to all international humanitarian laws acknowledged by United States, of which are: Universal Declaration of Human Rights, Declaration on the Right to Development, International Covenant on Civil and Political Right, The International Covenant on Economic, Social and Cultural Rights, Convention Relating to the Status of Refugees, Convention on the Rights of the Child, The International Convention on the Elimination of All Forms of Racial Discrimination, Convention on the Elimination of All Forms of Discrimination Against Women, Declaration on the Rights of Disabled Persons, and Universal Declaration on the Eradication of Hunger and Malnutrition, Global Compliance Procedures. In addition to the Turkish and Palestinian laws and regulations related to the association's field of activity.

Prominent Numbers in 2019



778,542
Beneficiaires



357
Project

**Publishing The
Humanitarian Situation
Report of Gaza
Strip 2018**



9,126,143\$
Total Revenues



9,126,143\$
Total Expenditure

Significant Changes on The Association's Nature of Work

Coordination and execution of the humanitarian interventions in Gaza Strip were the main roles of the association. However, at the end of 2019, new departments have been established within the association such as media, online marketing, international marketing, and African marketing.

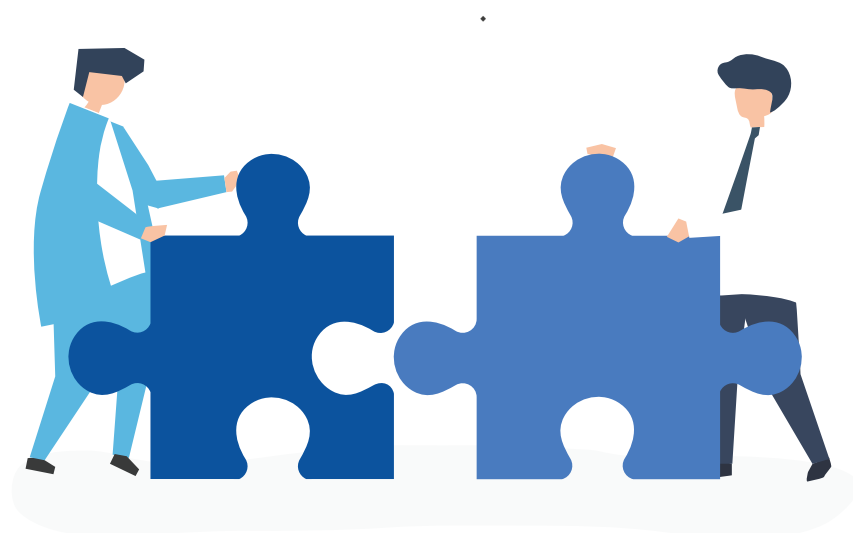


Our Humanitarian Partnerships

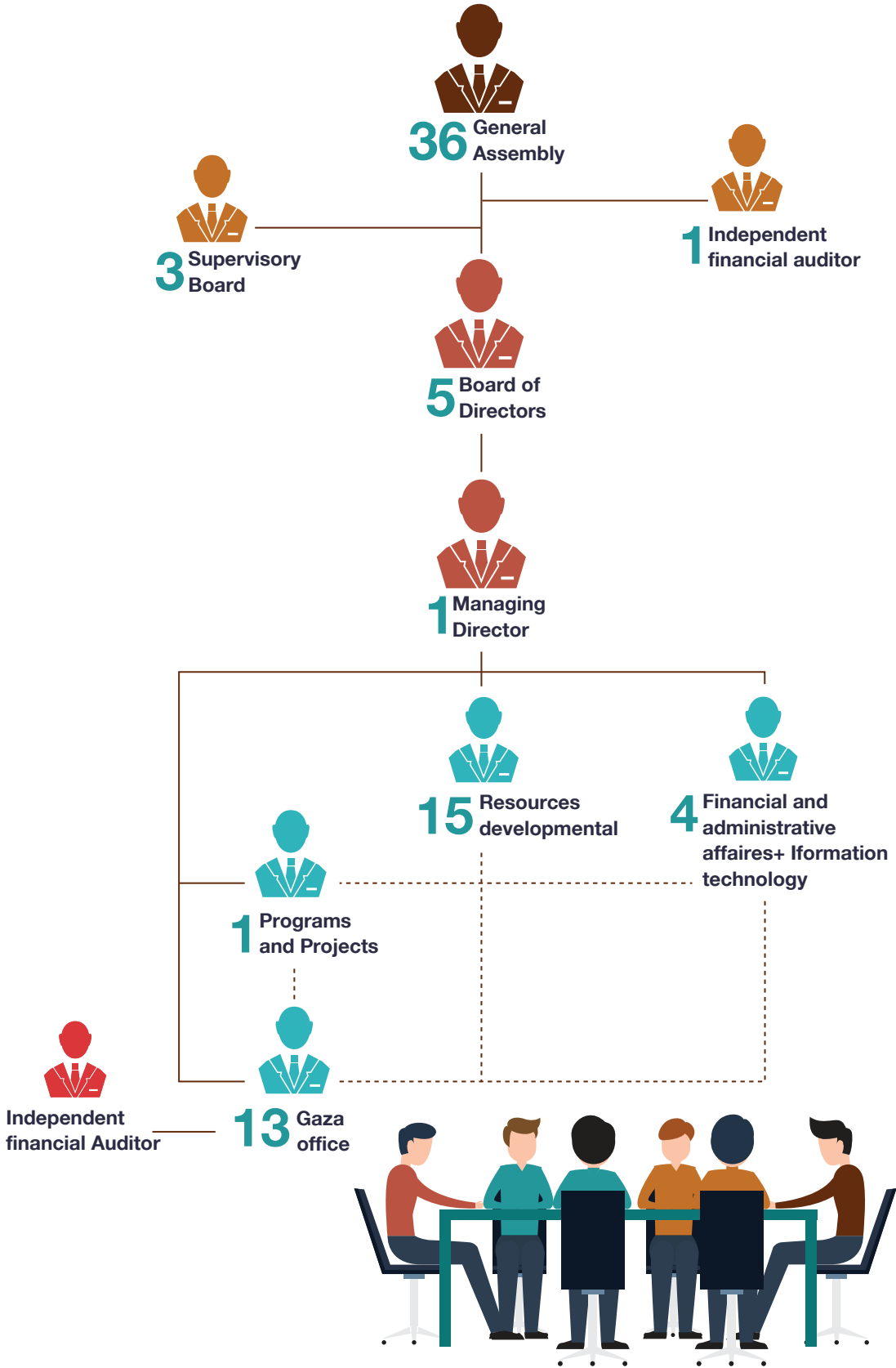


The association is committed to enhance humanitarian partnerships based on its strategic approach that was implemented from 2017 until 2019. The association, also, believes in the important of partnership in developing and integrating humanitarian aid and services. Which in retrospect minimizes the duplicity margin of services and maximizes the effects of the humanitarian aid on the beneficiaries. Moreover, the association had sought to improve relations with the privet sector in favor of decreasing the expenditure and increasing the quality of services. Therefore, the association enhanced former partnerships and established new ones. As a result **(15)** new partnerships were established with governmental ministries. Whereas the number of partnerships established with privet companies reached **(70)** partnerships, **(35)** new partnerships were established with local institutions, and **(63)** partnerships with privet donor institutions that do not have an operational office in the location of operations.

Meanwhile, the team of Gaza Destek is seeking through its strategic partnerships to attain membership in international unions. Whereas the association participated in six conferences, forums, and activities specialized in humanitarian work that focuses on the developmental humanitarian work which in return enhances and encourages sustainable institutional work.



Governance Structure Chart

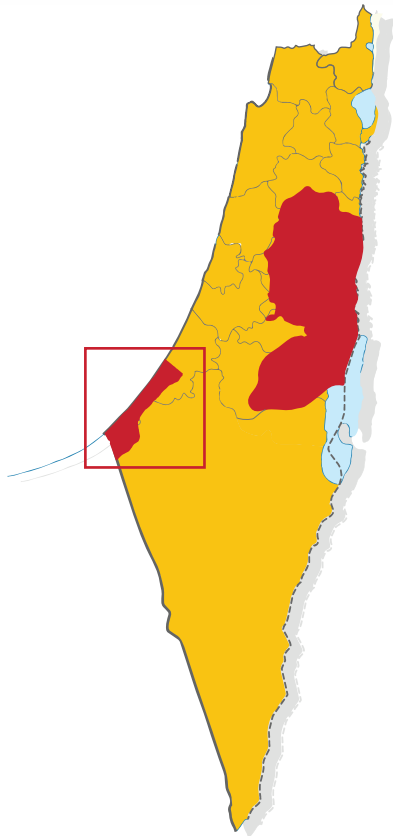


The Reality of The Humanitarian Situation in The Gaza Strip

Gazze Destek association published the Humanitarian situation report of The Gaza strip (Reality, Achievements, Needs) in 11 different languages in a press conference held in Istanbul on 5/9/2019. The report aims to convey the humanitarian situation in all various sectors in Gaza strip and listing accomplishments of the associations and donor institutions during 2018, in addition to suggesting the required humanitarian and developmental interventions. Depending on the most certified facts and resources and sharing it with stakeholders, based on the Core Humanitarian Standard (CHS), Sustainable Development Goals (SDGs), and the National Development Plan. Issuing the Humanitarian Situation Report of The Gaza Strip is considered a prominent priority of Board of Directors, the operational team, partners and beneficiaries of Gazze Destek. Therefore, the impact of this report will affect Gazze Destek's interventions, strategic partners, and all beneficiaries in all economic, social, environmental sectors.



Prominent Humanitarian Numbers (first quarter of 2019)



Palestine Map

Palestinian census
13.22 million

inside Palestine **6,65 million**
abroad and diaspora **6,56 million**

Total area
27,000 km²

87.56%
of the Palestinians are refugees

58
refugee camps for the Palestinians

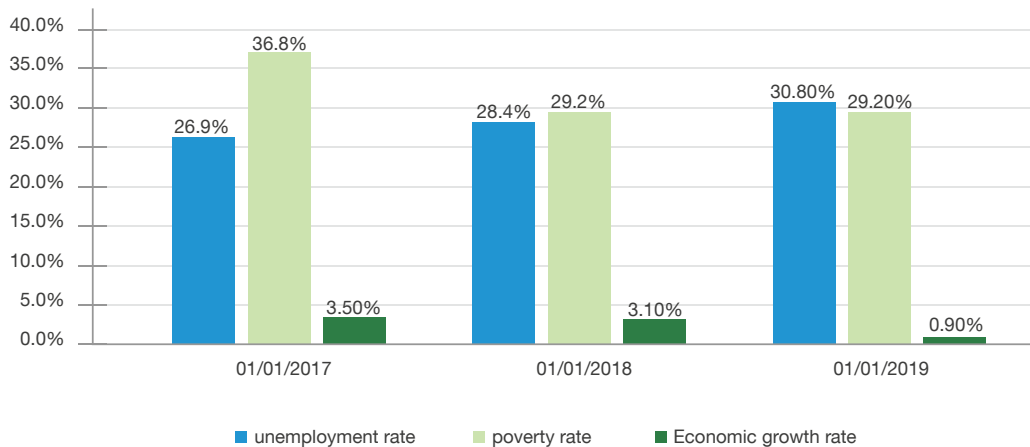
27 of them exist inside Palestine
31 of them are located abroad

30.8%
Rate of unemployment

29.2%
Rate of poverty

0.9%
Rate of poverty

Comparison Between Prominent Humanitarian Numbers During 2017,2018,2019.



Prominent Humanitarian Numbers (first quarter of 2019)



Gaza Strip Map



2,136 million Palestinians live in the Strip

Square
365 km²

13 Years of air, land, maritime blockade

66.2% of the population are refugees

52% is the rate of unemployment

53% is the rate of poverty

68% is the rate of severely or moderately food insecure

57.422% is the rate of destroyed or damaged houses

4.572% rate of houses inadequate for human habitation

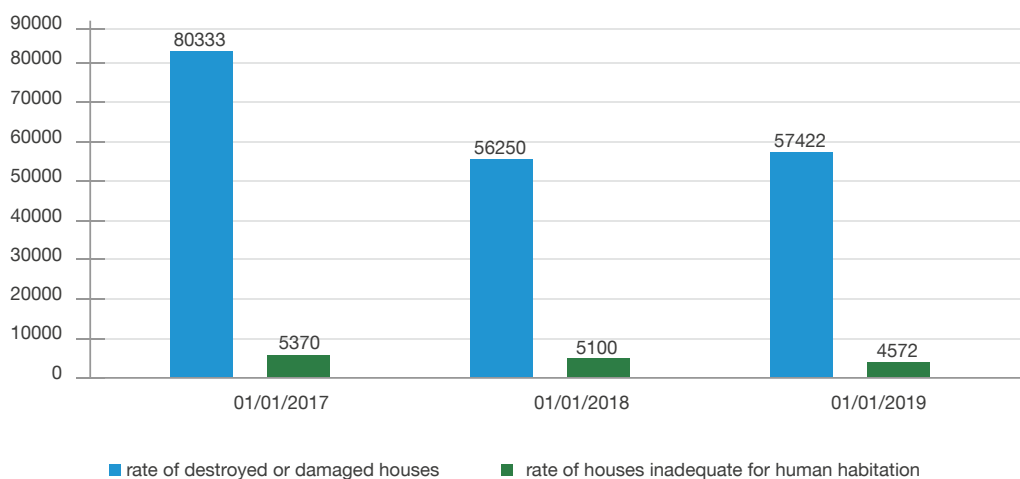
97% is the rate of water pollution

17.4 hour/day is the rate of Power-cut

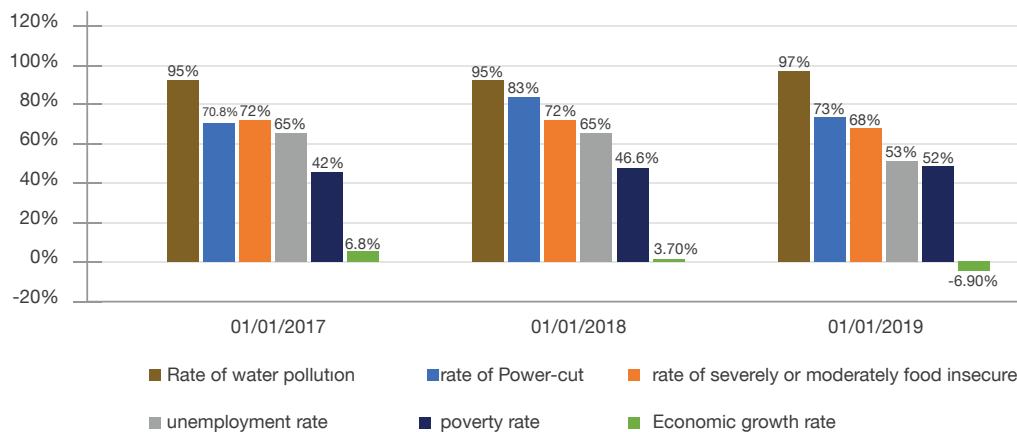
6.9% is the rate of economic growth

Prominent Humanitarian Numbers (first quarter of 2019)

Comparison Between Prominent Humanitarian Numbers During 2017,2018,2019.



Comparison Between Prominent Humanitarian Numbers During 2017,2018,2019.



Priorities of Stakeholders 2019-2020

Priorities of Stakeholders 2019

Board of Directors considers the following parties: beneficiaries, employees, operational staff, General Assembly, strategic partners from the public, private, or civil sectors, and sponsors, as stakeholders of the association's activities. Their priorities are being determined according to the following: analyzing the internal and external environment and reality of the humanitarian situation in Gaza strip. Applying to Sustainability Development Goals (SDGs) and the National development Plan of Palestine, and The Core Humanitarian Standard (CHS) within a coordinated integration framework with stakeholders. In accordance, the most required and significant programs and projects to the Palestinian citizen in Gaza strip are being determined and implemented, based on the humanitarian intervention plan articulated by Board of Directors of Gazze Destek association, integrating the most significant sectors of humanitarian interventions for the years between (2019-2020). The following table (table:1) explains the priorities of stakeholders and Gazze Destek's compliance to their priorities:

Table (1): Priorities of Stakeholders

Stakeholders	Expected Priorities	Compliance to Priorities
Beneficiary	Adequate humanitarian housing for poor families in Gaza.	<ul style="list-style-type: none"> ■ (64) Beneficiary families. ■ Average expenditure (6,010\$).
	Small enterprises	<ul style="list-style-type: none"> ■ (1,338) Families benefited from income-generating projects ■ Average expenditure (2.500\$).
	Sponsoring poor students in Gaza.	<ul style="list-style-type: none"> ■ (1,610) University students benefited from the project of the partial scholarship grants, in addition to (99) orphan students. ■ Average expenditure per beneficiary (310\$).
	Medical sponsorship of the poor and injured.	<ul style="list-style-type: none"> ■ (8,740) Poor and injured patients benefited from the project of medical relief. ■ Average expenditure per beneficiary (70\$).

Priorities of Stakeholders 2019-2020

Stakeholders	Expected Priorities	Compliance to Priorities
	Lighting poor houses with solar energy.	<ul style="list-style-type: none"> ■ (10) Families benefited from the project of solar energy for the patients. ■ Average expenditure per beneficiary (1200\$).
	Solar energy for schools.	<ul style="list-style-type: none"> ■ Work in progress to recruit funds for this priority.
	Solar energy for hospitals.	<ul style="list-style-type: none"> ■ (2) Hospitals are fully equipped with solar energy. ■ Average expenditure (145.000\$).
Workers and Volunteers	Constant training, improving and qualifying.	<ul style="list-style-type: none"> ■ Workers and volunteers finished (74) hours of training.
Sponsors and Donor Institutions	Transparency by annually reporting the impact of the fund and constant communication. Compatibility between the association's programs and the sponsors' line of work.	<ul style="list-style-type: none"> ■ Delivering (234) reports that explain the impact of the funds. ■ Preparing (9) initiatives based on sponsors and donor institutions' line of work, which comply to the priorities of the beneficiaries.
Privet Sector	Assigning suppliers according to clear transparency and accountability standards	<ul style="list-style-type: none"> ■ Gazze Destek is holding public tenders to attract bids based on a just system.
Public Sector	Coordination and disclosure of the implemented services	<ul style="list-style-type: none"> ■ Gazze Destek is examining the government's lists of beneficiaries to confirm its needs and to confirm if they were beneficiaries of other charitable institutions.
General Assembly and Board Of Directors Members	<ul style="list-style-type: none"> ■ Informing members with the systems and regulations newly issued by the administrative department of non-governmental organizations. ■ Informing members with the association's latest news, accomplishments, projects, press and media reports. 	<ul style="list-style-type: none"> ■ (49) Annual meeting of Board of Directors, and other General assembly meeting, in which, the final account, balance sheet, strategic and operational plan reports, accomplishments and sustainability reports are being

Priorities of Stakeholders 2019-2020

Priorities of Stakeholders 2020

Using the same approach to determine the priorities of stakeholders in 2019, considering the impact of the implemented programs and projects, and based on the humanitarian intervention plans of international institutions, Gazze Destek determined the priorities for stakeholders during 2020, as demonstrated in the table (table:2) below:

Table (2): Priorities of Stakeholders in 2020:

Stakeholders	Expected Priorities
Beneficiary	Providing adequate houses.
	Establishing small enterprises.
	Sponsoring poor students.
	Medicating poor patients.
	Providing solar energy for the houses of poor patients with chronic diseases.
	Providing solar energy for schools.
	Providing solar energy for hospitals
	Providing treatment and rehabilitation for the injured
Workers and Volunteers	Training and improving.
Sponsors and Donor Institutions	Reports demonstrate the impact of the offered fund.
Privet Sector	Working in accordance with partnership contract.
Public Sector	Improving and enhancing coordination and integration.
General Assembly and Board of Directors Members	Working in accordance with the vision and strategic plan of the association.



Our Sustainable Strategic Direction

Constructing our sustainability strategy was a tremendous challenge that required a prominent and deep anticipation of the future, being the first sustainable strategic plan adopted by the association covering the period of 9 years, keeping abreast with the National Development plans of Palestine 2022, in order for the association to reach its passionate vision in being an inspiring ideal of sustainability in humanitarian actions in Palestine generally and Gaza specifically.

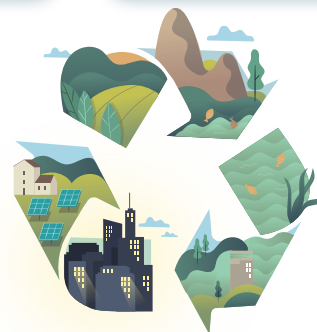
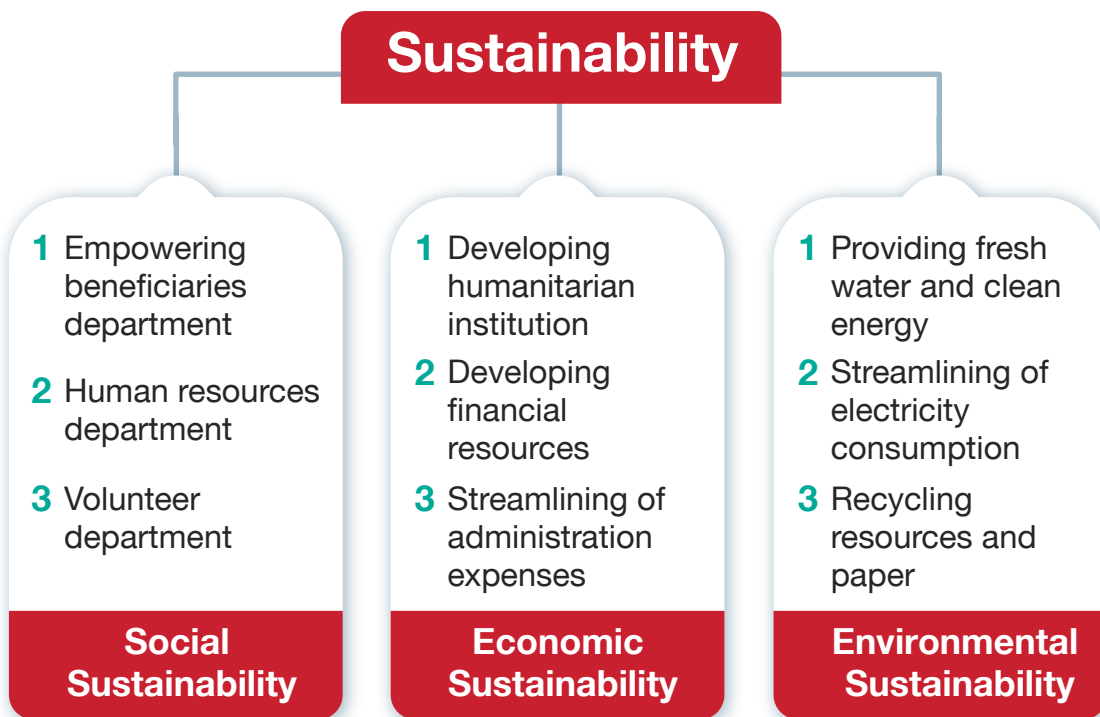
In constructing the partnership strategy with stakeholders, the association had adopted several stages: (strategic analysis, keeping abreast with environmental changes, constructing and developing the strategic direction, implementing strategic directions through running operational plan, working in accordance with systemized strategic and operational oversight).

Gazze Destek association had determined in its strategy three major stages as explained in the figure below, amounting three years per stage, and reviewing hypothesis, keeping up with changes and implementing necessary modifications before moving on to the next stage.



Sustainability Approach

The association's sustainability management approach revolves around integrated management of the economic, environmental, social performance. In order to increase the benefit/ value for all stakeholders in accordance with the Sustainable Development Global Goals (SDGs) and the National Developmental Plan, in collaboration with stakeholders within a scientific and cooperated framework committed to the international and local laws, which contribute to the essential and most prioritized materials, priorities of stakeholders and our compliance to their priorities in accordance with the stakeholders matrix. Developing our strategy through running annual evaluations of the association performance regarding sustainability's main three indicators accredited in strategy cycle (2017-2019), articulated as follows:



Materiality Matrix

The materiality matrix is considered the essential key toward better performance, which maximize the impact of the association's programs on stakeholders and contribute in constructing the association's direction and operational strategy with more effective collaboration of stakeholders. In favor of the mentioned, Gazze Destek association developed the materiality matrix for the strategy cycle of (2017-2019) as follows:

- **The humanitarian report and matrix of stakeholders.**
- **Collaborating with stakeholders by holding three workshops and four intensive groups.**
- **The expertise of the sustainability team and inputs of the operational administration.**
- **The result of the stakeholder's feedback and constant learning due to practicing.**

Due to the mentioned above, the association developed the following materiality matrix for the strategy cycle of (2017-2019):

High priority, High impact

- 1- Humanitarian partnerships.
- 2- Efficient and effective human resources
- 3- Developing financial resources.

Medium priority, medium impact

- 1- Financial sustainability.
- 2- Reducing administration expenses.
- 3- Starting online marketing.

Low priority, low impact

- 1- Start to convert to electronic management.
- 2- Enhancing the rule of volunteer department.
- 3- Preparation for international partnerships.



Sustainability of Projects and Programs

We have launched **(9)** programs and **(375)** projects, reaching **(778,542)** beneficiaries, with the average expenditure cost: **(12\$) USD**, and total expenditure cost: **(9,126,143\$)**.

Sustainability Article	Project	Projects Number	Beneficiaries Number	Beneficiary Expenditure\$	Total \$
Social	Food security	143	250,501	3	694,904
	Education	29	5,596	115	641,942
	Health care	49	48,611	20	984,130
	Adequate housing	22	8,784	84	733,467
	Decent work	26	43,645	83	3,638,348
	Protection services	73	112,608	15	1,656,603
Economic	Humanitarian partnership	5	40,446	1	35,406
Environmental	Clean energy	3	106,851	3	300,740
	Fresh water	25	161,500	3	440,602
Total/ Average		375	778,542	12	9,126,143



Social Sustainability

مدن ومجتمعات
محلية مستدامة



Social Impact of The Programs

We have launched **(6)** social programs and **(342)** projects, reaching **(469,745)** beneficiaries, with the average expenditure cost **(8,349,396\$)**.

The Program of Adequate Housing					
International Covenant on Economic, Social and Cultural Rights	<p>Article (2/2): The right of an adequate standard of living, and the "continuous improvement of living conditions" without discrimination of any kind as to race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status.</p> <p>Article (8): The right to live somewhere in security, peace and dignity.</p>				
Global Sustainability Developmental Goals	<p>Goal 11: Make cities and human settlements inclusive, safe, resilient and sustainable: ensuring access for all adequate, safe and affordable housing, basic services and slum upgrading.</p>				
National Goals	<p>Goal (5.8): An adequate, affordable, and culturally appropriate housing sector, which ensure secure tenure, allows access to public services, and meets citizen's needs more effectively and efficiently... especially poor and vulnerable families.</p>				
Justification of The Project	<p>5,018 residences are demolished, 52,404 partially damaged, 15,000 human still displaced, 4,572 poor houses inadequate for human habitation.</p>				
Goal of Project	<p>Improving living conditions of the families living in an inadequate house in the provinces of Gaza Strip.</p>				
Projects	Adequate housing	Sheltering	Restoration of damaged houses	Roof Protection for houses	Furniture and equipment
Service Description	Repair, restore and furnishing inadequate houses	Providing rental allowances for those with damaged houses or the indebts.	Repairing damaged houses	Repairing and renewing worn roofs to protect from rain and insects.	Furnishing inadequate houses
Affected Population	(4,572) house. (27,432) Individuals	(5,018) house (27,432) Individuals	(52,404) house (27,432) Individuals	(35,583) house (27,432) Individuals	(4,572) house (27,432) Individuals
Beneficiaries	(1,302) Beneficiaries	(138) Beneficiaries	(840) Beneficiaries	(288) Beneficiaries	(6,216) Beneficiaries
Total Expenditure	(\$733,467)				



Social Sustainability

العمل اللائق
ونمو الاقتصاد



The Program of Providing Decent Work			
International Covenant on Economic, Social and Cultural Rights	<p>Article (7): the right of everyone to the enjoyment of just and favourable conditions of work and protection against unemployment.</p> <p>Article (6): the full realization of this right shall include technical and vocational guidance and training programs.</p>		
Global Sustainability Developmental Goals	<p>Goal 8: Promote Sustained, Inclusive and Sustainable Economic Growth, Full and Productive Employment and Decent Work for All.</p>		
National Goals	<p>Goal 5: Sustained economic growth by achieving higher levels of productivity for stronger national development that provides decent work opportunities for citizen and enhance their productivity.</p>		
Justification of The Project	<p>Unemployment rate is 52%, 71% of youth are unemployed.</p>		
Goal of Project	<p>Qualifying and providing decent work opportunities for the unemployed in the provinces of The Gaza Strip.</p>		
Projects	Temporary recruiting and training	The productive dunum	Small enterprises
Service Description	Providing temporary employment or training for three months.	Reclamation and planting a dunum with fruitful trees and intercropping planting.	Providing Interest-free loans to establish small enterprises.
Affected Population	(217,100) Are unemployed.	(47,105) Farmers.	(217,100) Are unemployed.
Beneficiaries	(5,744) Beneficiaries	(66) Beneficiaries	(37,835) Beneficiaries
Total Expenditure	(3,638,348)		





Social Sustainability

القضاء على
الفقر



The Program of Protection Services

International Covenant on Economic, Social and Cultural Rights	Article (10): The widest possible protection and assistance should be accorded to the family, which is the natural and fundamental group unit of society, particularly for its establishment and while it is responsible for the care and education of dependent children. Marriage must be entered into with the free consent of the intending spouses.				
Global Sustainability Developmental Goals	Goal (2.10): Empowering and enhancing social, economic, political integration for all without discrimination of any kind as to race, colour, sex, language, religion, political or other opinion, national or social origin, property, birth or other status.				
National Goals	Goal (1.7) inclusive and more sustainable national systems for social protection depends on rights, considers gender, to limit poverty and social exclusion.				
Justification of The Project	Rate of children is 45.79% , whereas the number of orphans reached 20,000 , 50% of children in need of psychological support. 35% is the rate of poverty, disabled rate is 2.6% , 33.7% are in extreme poverty.				
Goal of Project	Contributing in enhancing integration and social care for vulnerable groups in The Gaza Strip.				
Projects	Sponsoring poor family	Eid Clothing	Winter clothing	Psychological support for the disabled	Release of the indebted
Service Description	Sponsoring poor family for a month	Provide clothes and presents in Eid	Providing winter clothes for poor families	Activities aim to support the disabled	Paying debts for the indebted
Affected Population	(1,132,152) Individuals	(610,617) Individuals	(1,132,152) Individuals	(55,540) Individuals	(23,153) Individuals
Beneficiaries	(109,207) Beneficiaries	(1,689) Beneficiaries	(1,494) Beneficiaries	(60) Beneficiaries	(158) Beneficiaries
Total Expenditure	(\$1,656,603)				





Social Sustainability

الصحة
الجيدة والرفاه



Healthcare Program					
International Covenant on Economic, Social and Cultural Rights	Article (12): The right of everyone to the enjoyment of the highest attainable standard of physical and mental health.				
Global Sustainability Developmental Goals	Goal 3: Ensure healthy lives and promote well-being for all at all ages.				
National Goals	Goal (3.7): A more integrated healthcare system, providing high quality, equitable public health care services for all especially poor and marginalized families.				
Justification of The Project	The number of external medical referral is 30.867, the rate of medicine shortage is 46.2% , the lack of medical equipment rate is 27.3% , 350 is the number of damaged equipment, 8,515 is the number of cancer patients, 155.694 is the number of patients with chronic diseases, 190,057 number of patients with infectious diseases, 80,000 postponed surgery				
Goal of Project	Providing surgeries unavailable for free for poor patients in hospitals and medical clinics.				
Projects	Medical equipment	Medical relief	Establishing and repairing hospitals	Medical awareness	Fuel for hospitals
Service Description	Providing medical equipment for hospitals	Providing medicine, medical supplements, and surgeries for the patients	Repairing damaged hospitals and establishing new hospitals if needed	Raise medical awareness in order to reduce the rate of patients	Providing fuel for electrical generator in hospitals
Affected Population	(350) Damaged equipment	(425,662) Individuals	(356,022) Individuals	(640,840) Individuals	(30) Hospitals and medical clinics
Beneficiaries	(23,500) Beneficiaries	(8,470) Beneficiaries	(12,000) Beneficiaries	(400) Beneficiaries	(4,241) Beneficiaries
Total Expenditure	(\$ 984,130)				







The Education Program

International Covenant on Economic, Social and Cultural Rights	Article (13): The right of everyone to education. They agree that education shall be directed to the full development of the human personality and the sense of its dignity and shall strengthen the respect for human rights and fundamental freedoms.			
Global Sustainability Developmental Goals	Goal 4: Ensure inclusive and equitable quality education and promote lifelong learning opportunities for all.			
National Goals	Goal (2.7): Education, higher education, and TVET system ensure high quality education without discrimination, linked to the labour market and society needs, and keep pace with scientific and academic advancements.			
Justification of The Project	64.308 poor university students. In addition to 2,498 Orphan students.			
Goal of Project	Contributing to reduce the educational crisis in Gaza's provinces, which threatens the ability of Gáza's youth to break out of poverty.			
Projects	Sponsoring students	Sponsoring educational institutions	Educational sponsorship for orphan students	Educational sponsorship for university
Service Description	Providing school bags, stationary, uniform and transportations	Providing required equipment for educational institutions	Providing educational sponsorship for orphan students	Providing sponsorship or partial scholarship for university student. In addition to paying graduation fee
Affected Population	(449,450) Students	(2,498) Students	(2,498) Students	(64,308) Students
Beneficiaries	(3,000) Students	(866) Students	(99) Students	(1,629) Students
Total Expenditure	(\$ 641,942)			





Social Sustainability



Food Security Program						
Office of The United Nations High Commissioner for Human Rights	Article (2/4): The right of peoples and nations to permanent sovereignty over their natural wealth and resources must be exercised in the interest of their national development and of the well-being of the people of the State concerned.					
Global Sustainability Developmental Goals	Goal 2: End hunger, achieve food security and improved nutrition and promote sustainable agriculture.					
National Goals	Goal (5): Palestinian youth including males and females, are more capable of participation in the label markets and social, political, cultural, and sports events, and contribute more effectively in national and sustainable development.					
Justification of The Project	Poverty rate in the Gaza provinces is (53%) , (1.132.153) individuals under poverty line, (33.7%) is the percentage of people in extreme poverty which are (704,925) individuals. (86.1%) is the percentage of families depend on charitable aid, (68%) is the percentage of lack of food security, 137% is the rate of per capita consumption compared individual income.					
Goal of Project	Contributing in eradicating hunger and reducing food insecurity for all especially poor and vulnerable families.					
Projects	Qurban and disturbing meet	Bread of charity	Food parcel	Providing meals	Infant formula	Water
Service Description	Disturbing meet for poor families	Providing the bread for poor families monthly	Providing the essential ration for poor families	Providing meals for poor families	Providing infant formula	Providing fresh water for poor families
Affected Population	(1,452,572) Individuals	(1,452,572) Individuals	(1,452,572) Individuals	(1,452,572) Individuals	(62,947) Individuals	(1,452,572) Individuals
Beneficiaries	(111,972) Beneficiaries	(19,710) Beneficiaries	(63,678) Beneficiaries	(52,959) Beneficiaries	(1,222) Beneficiaries	(960) Beneficiaries
Total Expenditure	(\$694,904)					





The Social Impact

The association undertook several procedures to maximize the social impact of its operations through improving human resources and developing the implementation and operation of projects and programs.

Maximizing the Social Impact Through Managing Human Resources and Volunteers

- The association is committed to the global and local employment laws in managing staffs, employees, and volunteers. Preventing children labor, and providing safety and occupational health, as a result the percentage of employment turnover is 0%.
- The association intended to invest in the energy of university volunteer students who acquired master and doctorate scholarship by providing an integrated working system resembling employment system.
- Employees of the association attended 74 hours of intensive training related to their field of work, of which 7 hours concerning human right issues.
- The association implement the strategy of equality without discrimination of any kind as to race, sex, language, religion, or other status in its employees and volunteers' management system.

Maximizing Social Effect Through the Management of Projects and Programs

- The association published a systematic report about the humanitarian situation in the Gaza Strip, listing the accomplishments of associations and donor institutions, prepared a list of the most prioritized interventions required in The Gaza strip in accordance with the Global Sustainable Development Goals (SDGs), and the National Plan of Palestine.
- The association updated the humanitarian intervention plan in accordance with the report of the humanitarian situation in Gaza Strip integrated with the sponsors' intervention plans. Focusing precisely on developmental sectors, whereas all interventions shall be environment friendly and conforms to the international and local standards of safety and health.
- The association conforms to the international and local health and safety standards in implementing projects and programs, fostering environmental sustainability, and committed to provide products and services to the beneficiaries that applies to the criteria of the competent ministry and preserving the privacy beneficiaries.
- Arranging an annual survey including the beneficiaries' number of the total affected population from the specific intervention sector.

Economic Sustainability

The Economic Impact of The Projects

The association implemented the program of Humanitarian Partnerships through five projects with total beneficiaries **(40,446)** beneficiaries, total expenditure **(35,406\$)**.

The Program Of Humanitarian Partnership				
International Covenant on Economic, Social and Cultural Rights	Article 8.1 (b): The right of trade unions to establish national federations or confederations and the right of the latter to form or join international trade-union organizations.			
Global Sustainability Developmental Goals	Goal 17.16: Strengthen the means of implementation and revitalize the global partnership for sustainable development. Goal 17.17: Encourage and promote effective public, public-private and civil society partnerships, building on the experience and resourcing strategies of partnerships.			
National Goals	Goal (3.10): Build partnership between public and private sectors, civil society organization to jointly contribute to local development initiatives.			
Justification of The Project	Number of humanitarian institutions: 977, with 10,270 employees, expenditure of institution 375\$ million during 2019.			
Goal of Project	Improving the performance of humanitarian institutions to maximize the impact of projects and programs for beneficiaries in the Gaza Strip.			
Projects	The project of publishing the report of The Humanitarian Situation in The Gaza strip	Exchanging of the humanitarian experience	Collaborated humanitarian campaign	Humanitarian Conference
Service Description	Publishing the report of the humanitarian situation in the Gaza Strip in 11 different languages, representing the humanitarian reality in Gaza and the essential accomplishments of the association and other donor institutions. In addition, the most urgent intervention sectors.	Improving the skills of the employees in the humanitarian institutions, through acquiring international certificates.	Conducting a campaign in collaboration with global institutions to revive the educational, medical, sheltering sectors.	Holding a humanitarian conference/ congress for donor institutions to recruit fund for the most prioritized projects
Affected Population	(2,136,136) Individuals.			
Beneficiaries	(20,026) Beneficiaries	(20) Beneficiaries	(17,000) Beneficiaries	(3,400) Beneficiaries
Total Expenditure	(\$35,406)			



Economic Sustainability



The Economic Impact

Financial Revenue

The financial revenue is the fundamental pillar, which guarantees the continuous of the services offered to the beneficiaries, in addition to the continuous of operational work in the association. The financial revenue of the association is demonstrated in the table below:

The Direct and Indirect Economic Impact of The Association (\$)	
2019	
Total Income	\$ 9,126,143
Total Expenditure	\$ 9,126,143
Administrative Expenditure	\$ 33,972

Managing Expenditures, Directing and Improving Efficiency of Expenditure

The association's administration operates in accordance with an operational plan and accredited financial budget to reach the most efficient expenditure possible. Whereas, administrative expenditure of the projects did not exceed (0.37%) which guarantees the highest yields for each dollar acquired by the association to achieve its purposes.

Our most prominent initiatives to improve the efficiency of expenditure is our partnership with local partners and suppliers who are capable of operating projects efficiently with the lowest administrative expenditure possible in accordance with transparent regulations. In addition to, investing in volunteers and local labors and benefiting from modern technology. Therefore, we are hoping that these initiatives will positively reflect upon lowering the general and administrative expenditure through the implementation of the second strategic plan that ends in 2022.



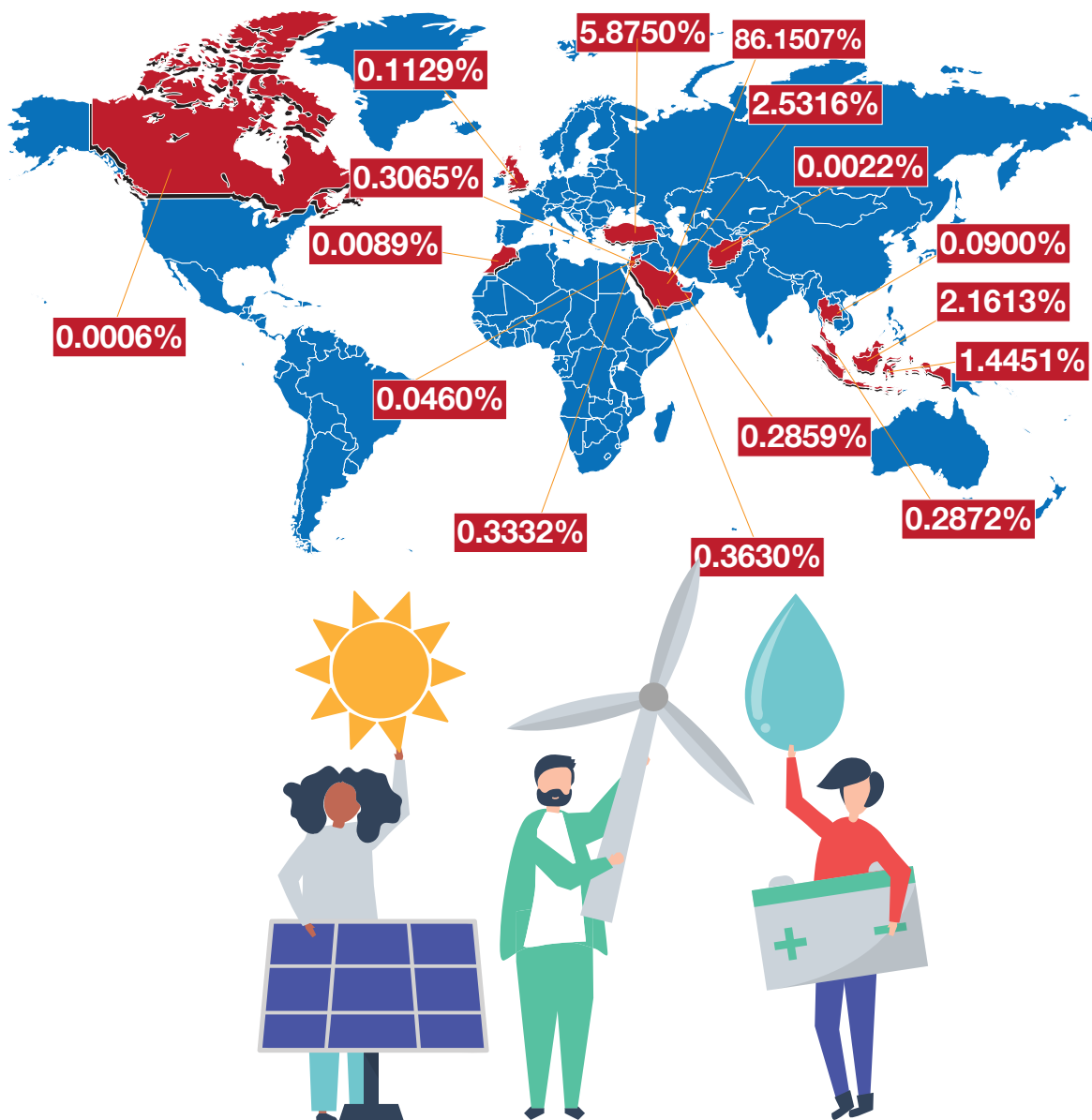
Economic Sustainability



Developing Our Financial Revenue

The association is working on recruiting its financial incomes from accredited resources in accordance with state laws, whereby, the income of the association consists of the grants offered by humanitarian institutions and individual donors from various 16 countries, which contribute to the financial stability of the association's project, as articulated below:

The Distribution of Revenues World Widely By Percentage



Environmental Sustainability



The Environmental Impact

The association implemented two environmental programs through **(28)** projects, reaching **(268,351)** beneficiaries, and a total expenditure reached **(741,342\$)**.

The Program of Clean Energy		
Office of The United Nations High Commissioner for Human Rights	permanent sovereignty over natural resources: The right of peoples and nations to permanent sovereignty over their natural wealth and resources must be exercised in the interest of their national development and of the well-being of the people of the State concerned.	
Global Sustainability Developmental Goals	Goal 7: Ensure access to affordable, reliable, sustainable and modern energy.	
National Goals	Goal (2.8): Energy secured and supplied to customers in sufficient quantities, at a reasonable price, and in line with technical and environmental specifications that meet international standards.	
Justification of The Project	Power blackout rate is: 17.4 hours/day, the rate of electrical power deficit is over: 70%, 40 deaths of which 31 children died due to using candles and other unsafe lightening methods since 2010.	
Goal of Project	Contributing in providing clean and sustainable energy for vital utilities and vulnerable groups.	
Projects	Solar energy for patients	Solar energy for hospitals
Service Description	Providing solar energy for patients with chronic diseases in permanent need to electronic medical equipment	Providing solar energy for the operation of hospitals
Affected Population	(3,000) Individuals	(30) Hospitals
Beneficiaries	(60) Beneficiaries	(106,791) Beneficiaries
Total Expenditure	(\$300,740)	





Environmental Sustainability



The Program of Fresh Water

A Protocol on Water and Health in The European Union Agreement- 1992	The rights to human water - rights to receive safe, affordable, and clean accessible water and sanitation services.			
Global Sustainability Developmental Goals	Goal 6: Ensure access to water and sanitation for all.			
National Goals	Goal (8.3): A Palestinian water and wastewater management sector that is more organized and more capable of securing water right of citizens and materializing a fair distribution for all purposes.			
Justification of The Project	Water pollution rate is: 97%, the rate of defect in subsoil-water is: 67.2%, the rate of sea water pollution is more than 75%.			
Goal of Project	Contributing in providing fresh, drinkable water, and irrigation in the Gaza Strip.			
Projects	Boreholes and desalination station	Boreholes Solar powered desalination station	Endowment water	Drinking water distribution station
Service Description	Providing fresh water through drilling wells and installation of desalination station	Providing fresh water through drilling wells and installation of solar powered desalination station	Providing water dispensers for the passersby in public places	Establishing central stations to distribute fresh water including drilling wells and installation of desalination station and distributing car.
Affected Population	(2,136,136) individuals suffer from water pollutions in Gaza Strip.			
Beneficiaries	(62,500) Beneficiaries	(10,000) Beneficiaries	(3,000) Beneficiaries	(86,000) Beneficiaries
Total Expenditure	(\$440,602)			





Environmental Sustainability

Environmental Impact

The association pays special attention to the management of all procedures in a way that contribute in achieving environmental sustainability due to its positive effect on society. By which, the association implemented the project of clean energy and fresh water to improve the environment in the beneficiary areas. From 2017, the association had started monitoring the environmental performances of the internal procedures such as: consuming fuel, gas, electrical power, as well consuming water, printer paper and ink, in addition to the initiative of recycling waste cartoons and improving environmental awareness of the employees, as articulated in the table below.

	Item	Measurement Unit	Value
1	Consuming Electrical Power	(KW)	3,669.82
2	Consuming Gas	(M ³)	1,515.04
3	Consuming Fuel	(L)	1,199.20
4	Consuming Water	(Cup)	105.51
5	Consuming Printing Paper	(Kg)	327.81
6	Number of Printer Ink Consumed	(Packet)	12



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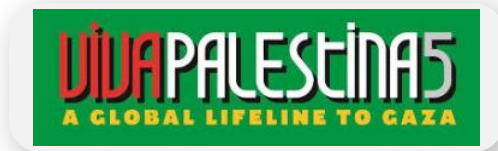


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